

Benefit Specialists are trained and guided by attorneys who specialize in elder and disability law. They are often called "the red tape cutters", and their mission is to help people figure out what benefits they are entitled to and what they must do to receive them.

A Benefit Specialist is an advocate who can act on behalf of an individual with other parties involved. Many of the benefit issues faced by seniors and individuals with disabilities can be very complex. A phone conversation can often times be sufficient to provide information and guidance.

Elder Benefit Specialists help individuals **over the age of 60** who are encountering problems with private or government benefit programs. A home visit or office appointment may be necessary to review paper work and to examine all opportunities of support and assistance.

Knowledgeable trained assistance with benefits such as:

- Medicare A, B, C, and D
- Senior Care
- Supplemental Insurance
- Supplemental Security Income (SSI)
- Social Security Disability Income (SSDI)
- Retirement
- Medical Assistance/Medicaid
- Extra Help with Prescription Drug Costs
- FoodShare
- Homestead Tax Credit
- Veteran's Benefits

All services are provided at no cost to you. Donations are welcomed. Level of involvement can vary per case.

Offers assistance with:

- Consumer Problems
- Grievances
- Appeals
- Referrals to Legal Services
- Housing and Utility
- Benefits Checkup



Benefit Specialists can help YOU

to understand:

- benefits you currently have
- benefits which might help you
- benefits you are eligible for

to apply for:

- benefits which might help you
- benefits you are eligible for

to problem solve when benefits:

- have not paid a bill
- have been denied or lost

to get professional legal assistance:

- if you need free legal counsel
- if you need to know what attorney to call for your situation

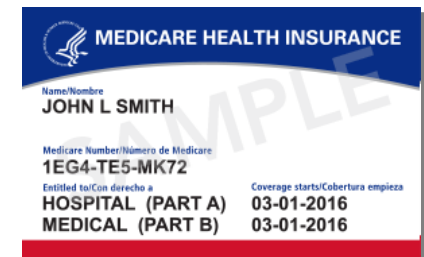
Welcome To Medicare Workshops

Are you or a loved one turning 65 this year?
Are you becoming eligible for Medicare?
Confused about your Medicare options?
What plan is right for you?
Come learn about the A, B, C, and D's of Medicare!

Benefit Specialists offer "Welcome to Medicare" workshops for Dodge County residents who will be eligible for Medicare, regardless of age.

This workshop is for people who will be turning 65 and/or becoming eligible in the upcoming months for Medicare....however, it can also be helpful to ANY Medicare beneficiary who have questions or concerns regarding complicated Medicare options and benefits.

This casual workshop is a complete and comprehensive overview. Participants have an opportunity to ask questions throughout the class. Space is limited; call the ADRC to sign up!



Medicare Minute & Volunteer Recruitment

The Medicare Minute (MM) program is a national education model that helps older adults understand Medicare and related health insurance coverage. MMs are short, engaging presentations on timely Medicare topics that are presented at local sites on a monthly basis. Each month, volunteers, will receive a new Medicare Minute topic which they present at community gathering spots - offering valuable information to their peers that can help beneficiaries save money.

Elder Benefit Specialist Office Hours

****Office hours may be on hold. Contact the ADRC for the most current schedule.**

Bay Shore Apartments

116 Lakecrest Drive, Beaver Dam
2nd Thursday of the month from 1 pm - 3 pm

Beaver Dam Watermark

209 South Center Street, Beaver Dam
1st Wednesday of the month from 10 am - 12 pm

Watertown Senior Center

514 South First Street, Watertown
4th Monday of the month from 10 am - 12 pm

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The Elder Benefit Specialist program is a program of Wisconsin Department of Health Services (DHS) under the supervision of Greater Wisconsin Agency on Aging Resources (GWAAR).



Contact

Phone:

920-386-3580

800-924-6407

Email:

hsagingunit@co.dodge.wi.us

Fax:

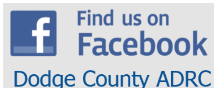
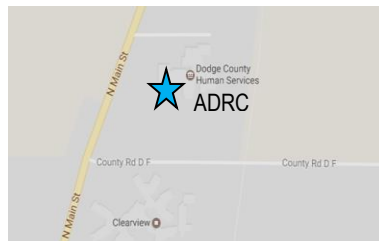
920-386-4015

Office Hours

Monday - Friday
8 - 4:30 pm
or by Appointment

Address

Henry Dodge Office Building
199 County Road DF – 3rd floor
Juneau, Wisconsin 53039



Updated 2/12/21 JW

Elder Benefit Specialist Program



Connecting You with
Supports and Services

www.co.dodge.wi.gov